



# MICT Cloud

## Email Antispam

Are you ready to harness the immense power of the cloud? MICT stands at the forefront, armed with unparalleled expertise in leading cloud platforms like MS 365 and Google Workspace. Our team ensures a seamless transition, guiding you through the migration process with meticulous project management.



### Better support is just a phone call away

If you're looking for a bold new approach to IT by way of the relationship with your support provider you can depend on – that's exactly what we want too. Give us a call today and get this ball rolling.

**Let's talk! 1 month free remote desktop support! 0151 708 0702**



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# MICT Cloud: Professional email antispam protection

MICT Clean utilises the MX records in your domain DNS to redirect your company's email traffic through our antispam servers. This ensures that spam and virus-infected emails are intercepted and filtered out before reaching your staff's inboxes.

Clean and whitelisted messages are seamlessly passed to your mail server, where they are delivered to your users as usual. Messages identified as spam are redirected to a central quarantined mailbox, allowing users to review and release them if necessary. MICT Clean does not delete or stop any emails—it delivers all emails to your mail server.

## Does email privacy remain intact?

Absolutely. Quarantined emails can only be accessed and read by the intended recipient or designated folder administrator, ensuring the privacy of your communication.

## Can I control released emails and whitelists/blacklists?

Yes. MICT Clean empowers administrators to release mail from quarantine and specify whitelisted or blacklisted domains. Administrators can determine whether end-users have the authority to release mail or manage whitelists and blacklists. Users without these permissions can request actions from mail administrators.

## What redundancy measures are in place?

In the event of your mail server or its internet connection going down, our service provides redundancy by caching and retrying your messages for the number of days configured for each domain (default is 4 days). This ensures that no emails are lost during temporary disruptions.



### **Can I restrict attachments and email types?**

Certainly. You have the ability to set restrictions on the maximum email size, permitted attachment types, and originating domains. Additionally, you can blacklist specific types of emails to further enhance your control over incoming messages.

**Make the smart choice for your business email hosting. Choose MICT Hosted Email and experience reliability, affordability, and exceptional support.**

## **Get in touch!**



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